

Team Opportunity

Job Title:	Healthcare Learning Facilitator
Status:	Independent Contractor (as needed)
Reports To:	Workforce Program Manager
Pay Range:	\$30-\$35 per hour
Location:	San Antonio, TX, Hybrid
Closing Date:	Open Until Filled, Adjunct Pool

Meet edOpp

Our purpose is to change the way **organizations operate, people, work, and communities exist**. Everyday edOpp Solutions LLC commits to working with purpose. We partner with organizations seeking to attract, hire, train, certify, and retain a high-performing workforce. As the total solutions provider for businesses, nonprofits, government agencies, K-12, and higher education, our team brings over 30 years of industry and professional experience with proven results to impact **Workforce Development**.

We are making an impact on communities and employers by providing innovative solutions to meet their workforce development goals. Our curriculum provides Integrated Education and Training (IET) for students to secure industry-relevant certification, obtain or retain employment within an occupational area, and/or advance to higher levels of future education. We specialize in innovative, interactive, and intensive learning experiences that integrate adult education literacy with workforce training and preparation skills for in-demand or targeted occupations.

With quality services and sound business practices, we meet the industry standards to be certified as Women Business Enterprise (WBE), Minority Business Enterprise (MBE), and Historically Underutilized Business (HUB). Our credibility and strong reputation are affirmed as a Texas Workforce Commission (TWC) Eligible Training Provider, ACT© Career Solutions Provider, and through our National Partnerships and Employer Network with Industry Associations. Our vision is to become the world's premier company in learning for the workforce. To achieve this vision, our team must be passionate about serving the educational needs of people at all levels of the workforce.

The Team

Play a vital role at edOpp as you demonstrate to our learners and client partner why edOpp is an innovative industry leader in workforce development. You'll be front and center in delivering innovative, interactive, and intensive learning experiences for diverse learners. We are currently seeking a **Healthcare Learning Facilitator** with subject matter expertise and practitioner experience in healthcare, medical office, medical coding, and

billing, nursing, or patient care.

The Opportunity

You: You're a dynamic and innovative facilitator who understands how to teach to the heart, mind, and spirit to connect learning outcomes with results. You share more of yourself to build rapport with learners. You have the energy and passion to bring edOpp's transformational learning courses and programs to life for our diverse learners and clients.

Your purpose: As the need arises, we will count on you to deliver innovative, intensive, interactive, and innovative learning experiences in a virtual classroom environment for subjects at the novice, intermediate, or expert level.

Your work:

- Deliver multi-day/weeklong courses and learning experiences in a defined area of expertise to meet the needs of an identified employee population or client group.
- Utilize a variety of teaching methods and materials that are appropriate for students with diverse educational backgrounds and learning styles.
- Manage and facilitates online courses using Zoom, Microsoft Teams, Adobe Connect, D2L Brightspace, and WebEx applications
- Implement student engagement strategies such as chat, whiteboard, breakout rooms, and class polls to create a transformative virtual learning environment like in-person courses
- Utilize applicable facilitation/training aids, manuals, and materials as needed or requested
- Share personal experiences and stories relevant to the subject matter to further support what you teach
- Maintain updated awareness of developments in your subject matter area
- Continually improves the quality of virtual instruction by researching and utilizing innovative methodologies, techniques, and delivery methods
- Research literature and other materials to assure services are developed to the most current evidence-based practices in the subject of the program.
- Exercise open, professional, and respectful communication with students and the edOpp team
- Provide a safe, thriving, and respectful learning environment for all students
- Establishing rapport and professional relationships with students to encourage participation
- Evaluate students to measure their progress in achieving training/course objectives and inform students promptly of their progress.
- Prepare training evaluation report and analysis to be submitted to edOpp's leadership team



- Attends meetings, training, and orientations as required
- Performs other related duties as assigned.

Experience

2-4 years of experience teaching, training, facilitating, and/or coaching students.
3-5 years of professional work experience in the healthcare/medical administration industry is required.

Education

Minimum of Associate's degree in an Allied Health-related field from a regionally accredited institution required. Additional certification(s) such as CMA, LVN, RN, or other related healthcare professions are preferred. Bachelor's or Master's degree preferred.

Knowledge, Skills, and Abilities

- Knowledge of intermediate to advanced theory and skills specific to related healthcare administration or healthcare management
- Knowledge of adult learning theory and practice, facilitation and training techniques, and instructional design methods
- Apply critical, theoretical, and practical knowledge of the subject matter
- Mastery of appropriate teaching, group facilitation, audience engagement, and mediation skills
- Ability to connect learning with the application, create learning context, provide solutions, understand course materials
- Communication skills to convey key concepts, actively listen, question, and summarize to elicit the sense of the group
- Motivation skills to optimize the learning performance of the individual and on the group level
- Excellent interpersonal and presentational skills to communicate and engage with diverse audiences
- Frequently communicates with students who have inquiries related to their career training program. Must be able to exchange accurate information in these situations.
- Requires the application of effective written and oral communication skills to effectively create and facilitate workshops, training sessions, and training materials
- Experienced in teaching in an online setting using applications such as Zoom, Microsoft Teams, Adobe Connect, D2L Brightspace, WebEx, and similar technical applications



- Integrates technology into the learning experience such as live polling, Twitter Chat, YouTube videos, mobile learning, etc.
- Proficient in MS Office applications specifically Word, Excel, and PowerPoint, knowledgeable of Dropbox and Google Apps such as Google Forms and Drive
- Responds effectively to changes, keep calm under pressure
- Ability to meet deadlines for reports and other required paperwork

Physical Demands/Working Conditions

This is a physically demanding position in a fast-paced environment that requires constant and repetitive movement of fingers, hands, and wrists. To be successful in this position, you must be able to:

- Remote work is a work arrangement in which some, or all, of the work, is performed from home or another off-site location
- Must be willing to work a flexible schedule including day, evening, and/or weekend hours to accommodate various class schedules
- Work in a sitting position for long periods (up to 6 hours) on a computer
- Ability to lift the phone, hold it, and listen to it for extended periods
- Constantly operates office activities working in a home-based worksite (e.g., filing, keyboarding, computer research, reading, and writing). Such activities may also include the use of office equipment (e.g., telephone, computer, scanner, printer, desk, cloud storage).

What's In It For You?

At edOpp Solutions, we believe in supplementing your career through aligning purpose, people, processes, and performance. To do this, we strive to cultivate a positive culture that focuses on the well-being of our team. As a new member of our team, we offer our employees a culture that consists of loyalty and performance over experience. We invest in developing people through high-quality programs, effective coaching, and ongoing professional development.

When you choose to work at edOpp, you are part of our #TeamEdOpp. You will work alongside team members who set and reach ambitious goals every day, be excited to continue to grow with edOpp and work relentlessly to transform people and organizations through learning.



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