

Take Your Life  
to the  
Next Level!

#LevelUpYourCareer



## Level Up Your Career as a Customer Service Representative

Get Certified in 7 weeks or less! Professionals with a specialist credential gain the competitive edge to take their career to the next level.

- ▶ Attend **online classes 2 days** a week to be eligible to take the National Retail Federation RISE UP Customer Service & Sales Specialist credential exam.
- ▶ Although **customer service representatives** are **hired in nearly every industry**, many work in call centers, credit and insurance agencies, banks, hospitals, and work from home!
- ▶ **Over 25,000 companies in Texas were hiring Customer Service Representatives** in the last 6 months. Source: indeed.com
- ▶ **Customer service representatives** interact with customers to provide information about a company's products and services, meet customers' needs, process orders, and serve as an advocate.
- ▶ Graduates enter the **NRF Retailer Interview Program** for interview opportunities with major employers. Also, receive email notices of job openings and application priority.
- ▶ **Median Salary with Experience: \$36,920** (\$17.75/hr) Source: onetonline.org

**We offer program start dates every month throughout the year.**

*Ready for the Next Level? Register Now!*

certify@edoppolutions.com | 832-429-7049 | [www.edopplearning.com/register](http://www.edopplearning.com/register)