edOppSolutions
Let's Make Learning Happen!

Take Your Skills to the Next Level!

#LevelUpYourSkills

Level Up Your Career as an Entry-Level IT Help Desk Technician!

<u>Earn an Industry-Recognized Credential in just 6 weeks!</u> Professionals with a specialized credential gain the competitive edge to take their career to the next level.

▶ Attend **3 online, live instructor-led class** sessions each week to be eligible to take the IT Fundamentals credential exam.

▶ According to the **Bureau of Labor Statistics (BLS)**, demand for **computer user support specialists will grow 5% from 2022 to 2032**, **faster than the average for all occupations**. Many of those openings are expected to result from the need to replace workers who transfer to different occupations or exit the labor force, such as to retire.

▶ **As of May 2023, there were over a reported 72,000 Computer User Support Specialists** positions available in Texas. Source: bls.gov

▶ **Help desk technicians are needed by virtually every company that produces or uses computer equipment.** IT Help Desk Technicians play a crucial role in maintaining the smooth operation of an organization's technology infrastructure. In just a few months, you can gain the skills needed to start your career in IT. This dynamic program offers an in-depth introduction to essential IT knowledge and skills, including IT vocabulary, operational troubleshooting, common hardware troubleshooting, and more!

▶ **Median Entry-Level Salary: $37,868** ($18.20/hr.) With experience, salaries can vary upwards to $60,000 per year. Source: talent.com

Cohort Date(s)	Class Days	Class Time
08/26/2024 - 10/4/2024	3 Online, Live Days	6PM - 9PM

Ready for the Next Level? Register Now!

www.edopplearning.com/register | 210.477.8569 | certify@edoppsolutions.com

READY TO WORK!
APPROVED TRAINING PROVIDER